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- For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: VIRTUAL KNOWLEDGE MANAGEMENT SYSTEM

(57) Abstract: It is an object of the present invention to provide a virtual knowledge management system which controls the flow of information relating to the performance of business in an enterprise. The flow of information that is intensively administered by a virtual knowledge base (20) is automatically controlled on the basis of information flow control data (40) including document utilization data, mail communications control data, workflow model data, project data and the like. The utilization of document objects by users is controlled in accordance with the document utilization authorization data. The forwarding of and reply to email messages among users is controlled in accordance with the mail communications control data. The order of work among a plurality of users involved in a certain business process is controlled in accordance with the workflow model data. The flow of information project is controlled in accordance with the project data. The information flow control data (40) is configurable.

WO 2004/053624 A2

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INTERNATIONAL SEARCH REPORT

International application No.

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A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : G06F 17/60  
US CL : 705/1

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)  
U.S. : 705/1

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)  
Please See Continuation Sheet

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	US 2002/0169723 A1 (LIN) 14 November 2002 (14.11.2002), entire document.	1-19
A	US 2003/0009536 A1 (HENDERSON et al) 9 January 2003 (09.01.2003), entire document.	1-19
A	US 2003/0233439 A1 (STONE et al) 18 December 2003 (18.12.2003), entire document.	1-19
A	US 2004/0088313 A1 (TORRES et al) 6 May 2004 (06.05.2004), entire document.	1-19

☐ Further documents are listed in the continuation of Box C.

☐ See patent family annex.

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INTERNATIONAL SEARCH REPORT

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Continuation of B. FIELDS SEARCHED Item 3:  
DIALOG  
Search Terms: virtual, knowledge management, workflow model, information exchange

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